

May / June 2014

# Phoenix @YOUR SERVICE

NEWS FOR THE RESIDENTS OF PHOENIX



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## INSIDE

- Parking discounts
- "Fizz, Boom, READ!"
- Help the homeless this summer!

## Public Works introduces two new programs

Starting July 7, 2014, the Phoenix Public Works Department will offer two new programs that encourage residents to recycle more and help divert trash from our landfills. These programs are part of the city's sustainability initiative, Reimagine Phoenix.



Reimagine Phoenix's goal is to divert 40 percent of the city's trash from the landfill by the year 2020. These programs are just two ways in which residents can do their part in helping the city reach its goals.

## Holiday Trash and Recycling Collection

The Phoenix Public Works Department will be working to collect your trash and recycling as regularly scheduled on the following holidays:

- **Memorial Day, Monday, May 26**
- **Independence Day, Friday, July 4**

*The North Gateway and 27th Avenue transfer station will be closed on both holidays.*

To better serve you, always place your containers at least four feet apart and clear of obstructions, such as light poles, parked cars and mail boxes. For more information, call 602-262-7251 or visit [phoenix.gov/publicworks](http://phoenix.gov/publicworks).

## 1 Save as you reduce and recycle (SAY R&R)

This program offers residents that currently have curbside trash pick-up service the option to downsize their current large trash container to a medium trash container for a monthly savings of \$3 or \$36 a year on their services bill. A medium trash container has the capacity to hold four, full 13-gallon kitchen trash bags, versus a large trash container that can hold five full kitchen trash bags. Since 30 to 40 percent of what we throw away can actually be recycled, residents who choose to downsize their trash containers pledge to reconsider the materials they throw away and divert more materials to be recycled.

Residents can sign up for this program starting July 7 by visiting [phoenix.gov/publicworks](http://phoenix.gov/publicworks) to fill out the online form. Delivery of your new medium container is estimated at 1 to 7 days.

## 2 Green organics curbside collection program

This program provides a new, large, tan container for your yard waste, such as grass clippings, twigs, and branches and shrubs. This program is perfect for households that have weekly landscaping maintenance and/or own large properties. The additional monthly fee for the Green Organics Collection Program will be \$5 a month per tan container requested.

The following materials SHOULD NOT be placed in the Green Organics container: palm trees and fronds, oleander, pyracantha, creosote, treated and painted wood, trash, food waste, recyclable materials and household pet

waste. These materials contaminate the green organics load and make them unusable for mulching and repurposing.

**Please note: The green organics curbside collection program will be offered to residents in phases.** Residents interested in the program may sign up starting July 7, by visiting [phoenix.gov/publicworks](http://phoenix.gov/publicworks), where they also can determine when green organics curbside collection will be offered in their area.

For more information about the SAY R&R and Green Organics Curbside Collection program, please visit [phoenix.gov/publicworks](http://phoenix.gov/publicworks) or call 602-262-7251. If you'd like to request a presentation on these programs for your neighborhood or community, please email [reimaginephoenix@phoenix.gov](mailto:reimaginephoenix@phoenix.gov) or call 602-495-0189.

## Phoenix's Water Quality Report goes green

Phoenix met or surpassed all Environmental Protection Agency and state water quality regulations in 2013. Phoenix's 2013 Water Quality Report, which contains important information about the source and quality of your drinking water, is available to view online at [phoenix.gov/waterqualityreport](http://phoenix.gov/waterqualityreport).

To acquire the publication in print, Spanish or an alternate format, call 602-495-6912 or 602-534-1113/TTY. Customers who receive Phoenix tap water in west Anthem can see their specific report at [phoenix.gov/westanthemwaterqualityreport](http://phoenix.gov/westanthemwaterqualityreport) or also request a hard copy by phone.

**2013 Water Quality Report**

Presented by **City of Phoenix WATER SERVICES DEPARTMENT**  
Quality Reliability Value  
[phoenix.gov/water](http://phoenix.gov/water)

**Where Does Our Water Come From?**  
The source of Phoenix drinking water includes rain, snow, streams, springs and wells. About 87 percent of Phoenix water comes from surface water that is treated at an advanced water treatment plant or advanced water treatment plant in Salt Lake and Colorado. Some water from the Agua Fria River is treated with water from the Colorado River aquifer in the Salt Lake Valley. The water is transported to the City of Phoenix by the Salt River Project (SRP) canal system. The remaining three percent of drinking water was supplied by about 25 groundwater wells currently operated by the city.

**How Does PHOENIX PRODUCE SUPERIOR DRINKING WATER?**  
1) Drinking and Recreational: Our product is a blend of water from the Salt River, Colorado River, and other sources. It is treated at the Salt River Project's advanced water treatment plant in Salt Lake and Colorado. The water is then transported to the City of Phoenix by the Salt River Project (SRP) canal system. The remaining three percent of drinking water was supplied by about 25 groundwater wells currently operated by the city.

**Water Quality and Substances Contained in Source Water**  
The source of Phoenix drinking water includes rain, snow, streams, springs and wells. About 87 percent of Phoenix water comes from surface water that is treated at an advanced water treatment plant or advanced water treatment plant in Salt Lake and Colorado. Some water from the Agua Fria River is treated with water from the Colorado River aquifer in the Salt Lake Valley. The water is transported to the City of Phoenix by the Salt River Project (SRP) canal system. The remaining three percent of drinking water was supplied by about 25 groundwater wells currently operated by the city.

## New program offers parking discounts at Sky Harbor

A new parking program at Phoenix Sky Harbor International Airport offers savings to park in the convenient, terminal parking garages. The program called Prepaid Discount Parking was launched in March. Travelers can now reserve their space online prior to their travels and park at a reduced rate. Discounts may vary depending on demand and availability, but travelers currently reserving space in Sky Harbor's terminal garages are saving more than 40 percent off the cost of parking.

Reservations can be made for the Terminal 2, Terminal 3 or Terminal 4 garages up to six months in advance. The easy-to-use, online reservation system is available through the Airport's website, skyharbor.com. This program replaces the parking coupons that were previously available around the holidays. Travelers now have the opportunity to book, prepay and save money year-round. For more information and to make reservations, visit skyharbor.com/PrepaidParking.



## Help homeless stay cool this summer

Many homeless individuals and families who live on the streets are in need of help to get through the hot summer.



You can help by donating unopened water bottles, sunscreen, new underwear, white socks, white T-shirts, insect repellent and

prepackaged items such as individually wrapped cookies and crackers. Financial donations also are welcome.

Deliver your tax-deductible donations from 7:30 a.m. to 5 p.m. weekdays to the city's three Family Services Centers. For locations and more information, visit phoenix.gov/humanservices or call 602-534-2120.

## WalkPHX program boosts community health

Mornings and evenings are the perfect time to beat the heat and take a walk at a Phoenix Park.

The WalkPHX program will boost community health by encouraging walking as an enjoyable and achievable step to wellness. A \$25,000 grant from Coca-Cola of Arizona established the first eight WalkPHX sites for spring 2014 at city parks. Phoenix Children's Hospital, University of Arizona College of Medicine-Phoenix and Good Samaritan Medical Center are funding additional sites.

The locations are getting new WalkPHX signs, printed with a map of the walking loop and identifying the distance you'll walk for every lap. New mileage markers along the path make it easy to track your progress. WalkPHX also is researching new walking programs for park sites and a web reporting tool to help walkers track overall mileage.

The first WalkPHX phase includes the following parks: Cholla Cove, Cielito, Dynamite, El Reposo, Los Olivos, Manzanita, Maryvale and Paseo Highlands. Steele Indian School



Walkers on the El Reposo Park loop in South Phoenix – one of the first phase WalkPHX sites

Park and Verde Park will follow, and FitPHX will continue to seek business partners for additional sites.

For more information, visit phoenix.gov/fitphx and click on the WalkPHX link.

## Enjoy fireworks at a celebration near you

The Phoenix Parks and Recreation Department teams up with community sponsors each summer to produce several Independence Day celebrations where residents can enjoy fireworks, gather with their neighbors and have some fun.

The events run from late June through July 4. The celebrations are free and feature live entertainment, games, and food and beverages for purchase, capped off with fireworks displays.

For more information, call 602-262-6862 or visit phoenix.gov/parks.

## “Fizz, Boom, READ!” this summer at Phoenix Public Library

Join us for reading fun May 29 through July 26. Kids, teens and adults can play online and track reading success to earn a book from a list of selected titles.

Visit the library for science-filled programs for all ages. For more information, visit phoenixpubliclibrary.org or call 602-262-4636.

## Animal cruelty and neglect is a crime - and together we can stop it!

The Animal Cruelty Task Force, co-chaired by Councilwoman Thelda Williams and Councilman Michael Nowakowski, has finished its official mission, but the spirit continues. Please report animal abuse or neglect by contacting any one of the following:

- City of Phoenix Crime Stop at 602-262-6151
- Maricopa County Sheriff's Office at 602-876-1681
- Arizona Humane Society at 602-977-7585, ext. 2073



# 2014 Bulk Trash Pickup Schedule

Area	Placement Begins On	Collection Begins Week Of
1	May 24, '14	Jun. 2, '14
	Aug. 23, '14	Sep. 1, '14
2	May 31, '14	Jun. 9, '14
	Aug. 30, '14	Sep. 8, '14
3	Jun. 7, '14	Jun. 16, '14
	Sep. 6, '14	Sep. 15, '14
4	Jun. 14, '14	Jun. 23, '14
	Sep. 13, '14	Sep. 22, '14
5	Jun. 21, '14	Jun. 30, '14
	Sep. 20, '14	Sep. 29, '14
6	Mar. 29, '14	Apr. 7, '14
	Jun. 28, '14	Jul. 7, '14
7	Apr. 5, '14	Apr. 14, '14
	July 5, '14	July 14, '14
8	Apr. 12, '14	Apr. 21, '14
	July 12, '14	July 21, '14
9	Apr. 19, '14	Apr. 28, '14
	July 19, '14	July 28, '14
10	Apr. 26, '14	May 5, '14
	July 26, '14	Aug. 4, '14
11	Oct. 18, '14	Oct. 27, '14
	Apr. 26, '14	May 5, '14
12	May 3, '14	May 12, '14
	Aug. 2, '14	Aug. 11, '14
13	Nov. 1, '14	Nov. 10, '14
	May 10, '14	May 19, '14
13	Aug. 9, '14	Aug. 18, '14
	Nov. 8, '14	Nov. 17, '14
13	May 17, '14	May 26, '14
	Aug. 16, '14	Aug. 25, '14
13	Nov. 15, '14	Nov. 24, '14

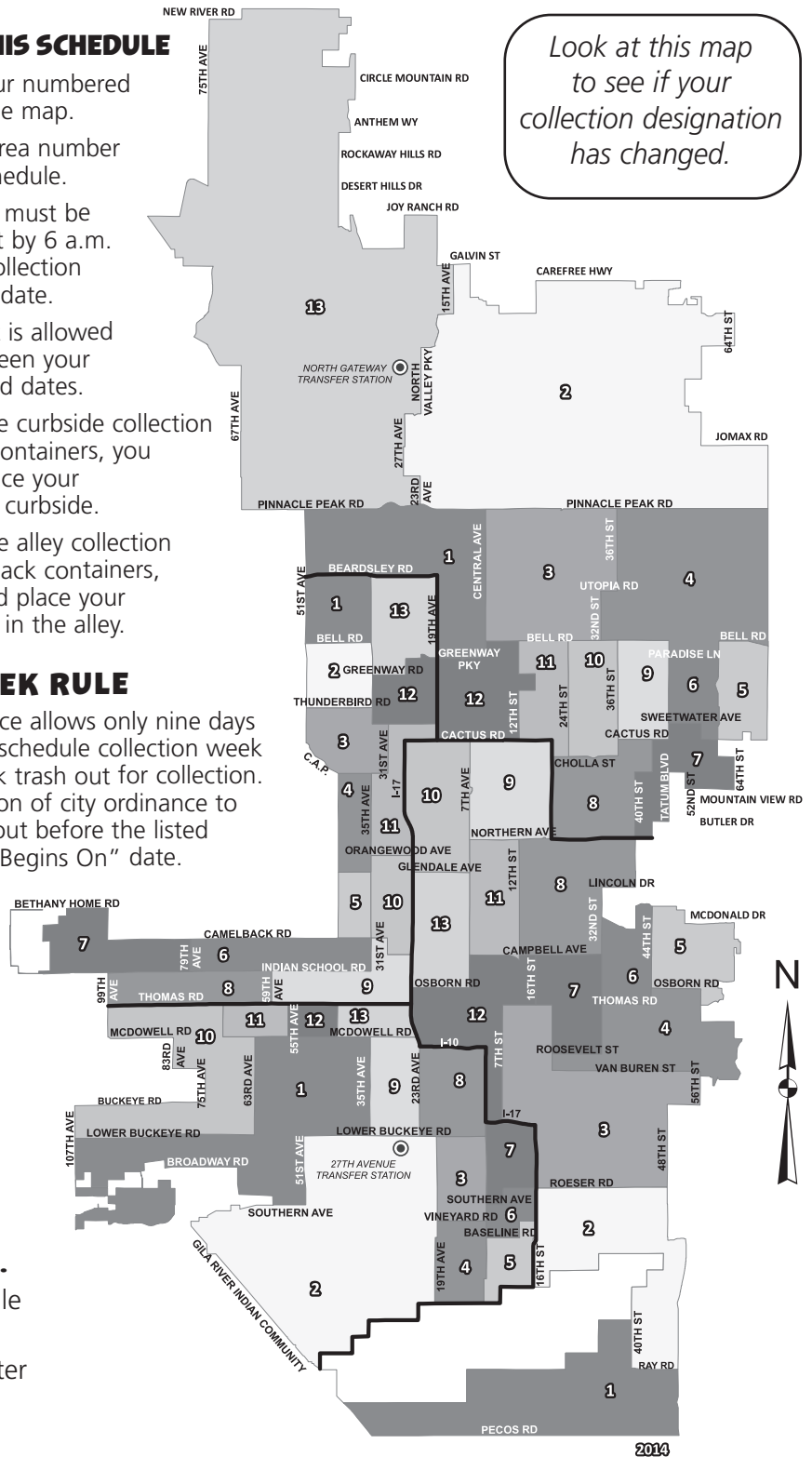
## TO USE THIS SCHEDULE

- Locate your numbered area on the map.
- Find the area number on the schedule.
- Bulk trash must be placed out by 6 a.m. on the 'Collection Week Of' date.
- Placement is allowed only between your area's listed dates.
- If you have curbside collection of green containers, you should place your bulk trash curbside.
- If you have alley collection of large black containers, you should place your bulk trash in the alley.

## ONE WEEK RULE

City ordinance allows only nine days prior to the schedule collection week to place bulk trash out for collection. It is a violation of city ordinance to place trash out before the listed "Placement Begins On" date.

Look at this map to see if your collection designation has changed.



[phoenix.gov/publicworks](http://phoenix.gov/publicworks)  
 Email: [pwwserve@phoenix.gov](mailto:pwwserve@phoenix.gov)  
 602-262-7251 TTY 602-253-8796

## BULK TRASH CREWS DO NOT PICK UP...

- More than 20 cubic yards per residence, or a pile the size of a SUV.
- Loose debris and litter. Please sweep or rake after collection if necessary.
- Loose grass, leaves, weeds, twigs and hedge clippings. These items must be bagged or boxed and securely tied to be collected.
- Household hazardous waste (HHW), such as antifreeze, pool chemicals, oil, batteries and paint.
- Community piles.
- Materials such as bricks, concrete, dirt, rocks, asphalt and roofing shingles/tiles.
- Construction materials in excess of 25 lbs. or over four feet long generated by a residence.
- Any construction material generated by a contractor.
- Metal or car parts in excess of 20 lbs. or over four feet long.
- Any type or size of tire.
- Glass such as windows, shower doors, patio doors, mirrors, fluorescent tubes, etc.
- Appliances that use refrigerants such as freezers, refrigerators, and air conditioners.



## We're talking transportation – and we need you

We want to know what you think about the city's transportation system, and how it could be better! Whatever way you get around town to live, work and play – by car, bus, bicycle, or light rail – your travel choices will help shape the future of Phoenix. Join the conversation at [talktransportation.org](http://talktransportation.org). More information is coming on community meetings in your area for live discussion. Get started at your desk or on your smartphone today!

# Phoenix

## @YOUR SERVICE

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Published by the city of Phoenix  
Public Information Office  
200 W. Washington St.  
Phoenix, AZ 85003  
602-262-7176  
[phoenix.gov](http://phoenix.gov)

For alternate format/reasonable accommodations, call 602-262-7176 or city TTY relay 602-534-5500.  
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City of Phoenix

## For a limited time receive \$30,000 to purchase a newly renovated home!

The Neighborhood Stabilization Program is offering homebuyer incentives and opportunities for the purchase of newly renovated homes or new build 'green' homes in the city of Phoenix. Receive \$15,000 in down payment and closing cost assistance on available homes, and for a limited time, receive up to \$30,000 on select homes.

To learn more, call 602-262-6602 or visit [phoenix.gov/nsphome](http://phoenix.gov/nsphome).



### Neighborhood Stabilization Program

## Kids encouraged to join 'Million Hours of Play'

The city's Parks and Recreation Department is teaming up with the Phoenix Coyotes and other community partners to encourage kids to become active every day and promote opportunities for a healthy lifestyle. They are challenging the community to One Million Hours of Play.

During the campaign, Parks and Recreation will host special events and sports clinics throughout the city. In addition, a Playbook has been designed to allow participants to track their hours of play for an opportunity to win prizes.

For more information about the program, visit [phoenix.gov/parks/phoenixplays.gov](http://phoenix.gov/parks/phoenixplays.gov).

## Neighborhood College: free workshops available

Each month, the city hosts several free workshops available through Neighborhood College. The workshops are designed to increase your knowledge



of the city, teach you how to access city resources and provide you with the skills and ideas to build positive, sustainable communities. To see the listing of workshops available and to register, visit [phoenix.gov/nsd/neighborhoodcollege](http://phoenix.gov/nsd/neighborhoodcollege) or call 602-534-4444.

## Household Hazardous Waste and Electronics Upcoming Collection Events

To drop off material at the event, you must bring a current city of Phoenix services bill showing solid waste fees and matching photo I.D. with the same address. Remember, never place household hazardous waste in your blue recycle container. For more details about what can and cannot be brought to the events, call 602-262-7251 or visit [phoenix.gov/publicworks](http://phoenix.gov/publicworks).

### Acceptable materials at collection events:

- Automobile fluids – antifreeze; oil; gasoline; diesel fuel; additives; degreasers
- Oil-based paints and related materials (10 gallon maximum) – varnish; turpentine; linseed oil; adhesives
- Pesticides; herbicides; insecticides
- Pool chemicals
- Propane tanks – grill or camp size only
- Car – lead acid batteries
- Car tires – only five per household. No over sized tires. Rims OK
- Large appliances – refrigerators; freezers; stove; dishwasher; washer; dryer
- Air conditioner; heat pumps; water heaters; evaporative coolers
- Electronics – computers; printers; televisions; stereos; DVD players

8 a.m. to noon Thursday, June 5; Friday, June 6; and Saturday, June 7  
Cesar Chavez Park West Lot, 3635 W. Baseline Road

There are no collection events in July and August.